

The Youth Behavioral Health Hospital had a successful first zucchini harvest from its garden this weekend. Staff worked alongside youth to cook up some delicious zucchini chips. YUM!



NEWS YOU CAN USE

WEEKLY CONNECTION WITH OUR TEAM CERNER MILLENNIUM UPDATE - LIVE & OPERATIONAL



Tom Boutain
Information Services
Executive

When I provided the last update in the beginning of June, we had just gone live with Cerner. We have been live 45 days now and closed June with over \$1 Million in services being billed directly out of Cerner. This is an amazing accomplishment and something the teams should be extremely proud of. The IMS team will continue to work on the issues list, provide Tip Sheets, create/update Standard Work manuals, conduct Cerner 101 training, and provide the very important News Flashes which have critical updates we want to make sure all Cerner users are reading.



With the successful implementation, the teams will be transitioning from project implementation to run/support and will be working on additional organizational needs like preparing for the new nursing tower, migrating the remaining Tier users to alternative application, and implementing a new survey tool to name a few. I am excited to see how NCHC is committed to implement new technologies to enable our teams to provide the best patient care to those we serve.

ADMINISTRATOR ON-CALL x4488 or 715.848.4488

In the event of Phone System Outage, reference the O:drive "On-Call Information Folder" for Schedule and Cell Phone #'s.

**Monday, July 26 –
Sunday, August 1**

Jarret Nickel



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Person-Centered
Shout out



Kim Moore, Crisis

Why: Using excellent clinical judgment while managing many crisis situations at once and still keeping a smile.

Submitted By:
Karissa Nelson





Share Your Photo of the Week by emailing
Communications@norcen.org or texting 715.370.1547

PHOTO OF THE WEEK



The Youth Behavioral Health Hospital had a successful first zucchini harvest from its garden this weekend. Staff worked alongside youth to cook up some delicious zucchini chips. YUM!



VISIT 211.ORG FOR FOOD ASSISTANCE AND OTHER RESOURCES



Wausau, WI- United Way of Marathon County is proud to support a 211 Call Center. Last year 211 answered 19,099 requests for help from residents, providing 32,523 referrals to community resources. The call center had a 22% increase from the previous year.

211 is a free and confidential service that helps people across North America find local resources they need. With more than 200 agencies and thousands of caring local experts across all 50 states, 211 is the most comprehensive source of information about local resources and services in the country. Whether you lost your job during the pandemic or you're experiencing another financial or emotional hardship, the 211 team is here to help. Visit 211.org or call 211 to get connected to a specialist.

211 connects people from all communities to the essential health and human services they need, 24 hours a day, seven days a week, through phone, email, text and webchat. Our 211 serves residents of Marathon County and seven others.

2.1.1



Wear a Mask – Maintain Social Distance – Wash Your Hands – Stay Home If You Are Sick. Report Symptoms and Covid-19 Exposures to Employee Health and Manager

Staff will continue to screen appropriately, report symptoms and not report to work if experiencing any signs of illness. Staff are required to use PLT or take unpaid leave due to symptoms or exposure. **Employee Health: 715.848.4396**

PPE GUIDELINES

Visitors: Cloth face covering or surgical masks required by all. Visitors to Nursing Homes & Adult/Youth Inpatient Hospitals will be screened using the COVID Screener (Version 3). All other visitors will only require temperature check.

Employees: Face coverings required while entering the building. Self-screening required using temperature kiosks procedures. Surgical masks at a minimum required while within all NCHC buildings. Staff may remove masks while working alone in private offices.

Employees Working in Direct Patient/Resident Care: Each patient/resident care area will be designated as being in Standard, Enhanced or Covid-19 Confirmed/Suspected Precautions. Units on Enhanced or Covid-19 Confirmed/Suspected Precautions must have it clearly posted on the entrance to the unit.

- o **Standard Precautions** – Surgical Mask and Gloves required. Eye Protection (face shield, goggles or safety glasses) required during applicable isolation precautions.
- o **Enhanced Precautions** – Surgical Mask, Eye Protection (Face shield, goggles or safety glasses), Gloves and Gown during patient encounters required.
- o **Covid-19 Confirmed/Suspected Precautions** – N95 Mask, Eye Protection (Face shield, goggles or safety glasses), Gloves and Gown during patient encounters required.

NCHC COVID-19 WEEKLY CASE REPORT

Confidential Employee Report

Employee Cases Reported through July 22, 2021

Cases reported below are current active employee cases. All employee cases previously reported that are no longer shown below have been cleared to return to work from NCHC Employee Health and local health officials based on a review of the individual case details.

Program	Current Active Employee Cases	Date Reported
<u>New Cases</u>		
Youth Crisis Stabilization	1	7/19
<u>Previously Reported</u>		
All other previously reported employee cases have been cleared to return to work.		
Total Active Employee Cases	1	

GENERAL OPERATIONAL GUIDELINES

Program admissions, closures, and operations will be determined by Incident Command daily. Updates provided to staff at least weekly.

Direct Care/Visitors

- Essential visitors and contractors only.
- In-person treatment allowed in all programs. Masks and social distancing required. All areas require departmental cleaning procedures for pre/post in-person visits. Virtual treatment optional.
- In-Person Visitation allowed at Nursing Homes, Inpatient Hospitals, CBRF and Residential Homes (unless noted to right).
 - Program-established visiting hours.
 - Visitation limited to designated visiting areas or resident rooms only. No other travel throughout facilities. 2 visitors maximum per resident/patient at any time. Length of visit is determined by program.
 - Indoor, window, compassionate care and outdoor visits allowed.
 - Outdoor visits are weather-permitting and determined by program.
 - Screening, masks and social distancing required.
- Volunteer programming allowed. Limited to 5 max at a time in building. Covid-19 vaccination required.

Meetings or Groups

- NCHC in-person meetings and treatment groups allowed. Masks required. 6-foot social distancing or physical barriers between individuals required.
- Non-NCHC groups or meetings are not permitted (i.e., AA, NA) in care areas (nursing homes, outpatient clinics). Wausau Campus Theater is allowed to be scheduled for outside group use. Contact Administration Office 715.848.4405.
- Group sizes for meetings or treatment limited to 50 people or less. Social distancing required. Meetings or treatment greater than 50 requires Operations Executive/Incident Command approval.

HR / Remote Work

- On-site interviews and Orientation are allowed with an option for virtual participation provided.
- Remote Work limited to those requiring exceptions. Please work with Manager and Human Resources if exceptions are required.

PROGRAM-SPECIFIC OPERATIONAL UPDATES

Programs with Operational Changes

Follow General Operational Guidelines (left) in addition to changes below.

- **Mount View:** In-Person Visitation allowed on all units. Visiting Hours: M-F: 9am – 6 pm, Weekends: 11am – 5pm.
- **Pine Crest:** In-Person Visitation allowed on all units.. Visiting Hours: M-F: 9am – 6 pm, Weekends: 9am – 3pm.
- **Residential Services:** Open and operational.
 - o **Contact Precautions** due to presence of bed bugs: **Forest Street.**
 - o **Riverview Towers and Riverview Terrace:** Visitation allowed. Visitors and residents must wear a mask when outside of their apartment, in any indoor shared space..
- **Lakeside Recovery/MMT:** Closed. No Admissions.

Open & Operational

Follow General Operational Guidelines (left).

- Adult Day Services – Antigo
- Adult Day Services – Wausau
- Adult Day/Prevocational Services – Merrill
- Adult Protective Services
- Aquatic Therapy Center
- BHS Adult Hospital
- BHS Youth Hospital
- Community Treatment
- Clubhouse
- Crisis Center
- Crisis Stabilization Units (Adult & Youth)
- Hope House - Wausau / Antigo
- McClellan House
- Outpatient Clinics
- Pharmacy
- Prevocational Services – Wausau
- Transportation

Program Hours and Operations Online: www.norcen.org/Covid-19



WAUSAU CAMPUS CAFETERIA OFFERING HOT FOOD OPTION

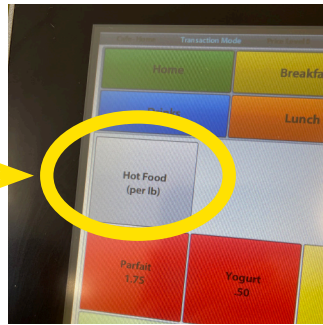
Available Daily Until Sold Out

It's Back! That hot food we all love so much. The Wausau Campus Cafeteria is offering hot food again, in limited quantities. The food is self-service and check out and comes with requirements.

GLOVES ARE REQUIRED to handle any serving utensils for Hot Food. No Exceptions. Hot food will vary based on availability. Menu provided on board in café only.

Check Out is Self Service - Staff will continue to self-check out as they have been following the instruction provided:

1. Place your food on the scale.
2. Tap "Hot Food". The scale will automatically add the cost of the hot food to your order.
3. Add other items to purchase and check out with credit, debit or Quick Charge.



SIMPLE STEPS TO

STOP FALLS

RECOGNIZING EMPLOYEES WHO GO ABOVE & BEYOND TO PREVENT FALLS



MYA BOUCHER JELINEK APARTMENTS

Mya helped coordinate the move and transitioning of supplies/equipment to facilitate remodeling. Done with utmost care and concern for safety, i.e., fall prevention. Great job Mya!



Marathon County
Employees Credit Union



Proudly serving Government Employees and their Families

Already a member: Thank you

Not a member: Contact us today!

Apply online at www.mcecu.org | 715 261-7680
400 East Thomas Street, Wausau, WI 54403

REMINDER: CHECK YOUR PERSONAL LEAVE TIME BALANCE & PLAN AHEAD

The Year is Half Over - Cash Out Not An Option in 2021

As we enter the second half of 2021, it is a good time to make sure we are practicing good self care and using personal leave time (PLT) to refresh and renew. There never seems like a good time to take PLT, especially when our teams are so busy. But we encourage and hope you all take time now to look at your PLT schedules now. This year, the option to cash out PLT will not be available, as like years in the past. Many people tend to save their PLT until November and December. When this happens you run the risk of any requests being denied due to staffing needs and others who also are requesting PLT at the same time. If you are uncertain as to how to check your PLT balance in UltiPro, please talk with your manager. They can help you access this and plan for your well-deserved PLT.



REFER A FRIEND EARN \$500

Here's how it works...

Step 1: Tell Us About Your Recruit

Text "Refer" to 715.598.3663
Email HResources@norcen.org
Complete Referral Form in Human Resources

Step 2: Meet Required Criteria

You and your recruit must be in good standing throughout this period and have no written warnings for attendance or other performance.

Step 3: Get Paid!

When your recruit joins the NCHC Team, and you both have met the referral requirements YOU will earn the following:

\$250 after 90 days
\$250 after one year



North Central Health Care
Person centered. Outcome focused.

Be Sure to Visit Our Website at
norcen.org/Careers
for the latest Job Opportunities!



SHARE NCHC JOB POSTINGS
ON SOCIAL MEDIA!

ON THE MOVE!

Congrats Josie Herman!

Congratulations to Josie for a recent transfer from Jelinek Supported Apartments Residential Care Assistant to Fulton Street Supported Apartments Care Coordinator!



Congrats Catherine Schultz!

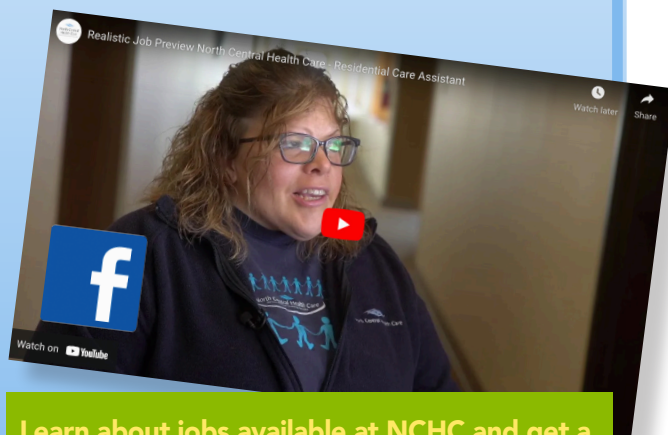
Congratulations to Catherine for your recent transfer from Fulton Street Supported Apartments Resident Life Enrichment Aide to Residential Care Aide.



REFERRAL BONUS FAQ's

The Human Resources Team receives lots of questions pertaining to the Referral Bonus Policy. We are excited our staff are taking advantage of this and sharing the great opportunities we have at NCHC in all three counties. Here are some answers to commonly asked questions:

- Per the Referral Bonus policy, previous employees (that have been an employee of NCHC at any time) and contract employees (that have been here the last year) are not "eligible hires" for current employees to receive a referral bonus on. See highlighted area below:
- Eligible employees will be rewarded a referral bonus when they refer a qualified candidate for successful employment at NCHC.
- The candidate must be hired into a budgeted full-time equivalent (FTE) position of 0.50 or greater, and remain employed in good standing and in the status of 0.50 or greater. Market sensitive positions can be hired at less than 0.5 FTE and still receive referral bonus.
- The referring employee must be employed by NCHC and in good standing at the time the bonus is paid to be eligible for payment.
- The referral bonus does not apply for in-house transfers or promotions or referring prior employees. The referral bonus does not apply for referring former students, contract employees or temporary employees within one year of separation.
- Only one employee will receive an Employee Referral Bonus per candidate.



Learn about jobs available at NCHC and get a real glimpse of a day in the life of a CNA and other amazing opportunities at NCHC!
www.norcen.org/RJP



PREVENTION OF HEAT STRESS

A new look at data from Minnesota and Wisconsin found that teens and adults 15 to 34 years old in both states are the most likely to visit the emergency department for heat-related illness.

This finding was somewhat surprising, as the majority of public health alerts during heat waves focus on the very young and the very old since they are at higher risk for death and longer hospitalizations. This work highlights that teens and younger adults, particularly those involved in athletics or working outdoors, also need to take steps to prevent heat-related illnesses.

Heat cramps are an early sign of a potential heat illness. Heat cramps usually affect people who sweat a lot during strenuous activity. This sweating depletes the body's salt and moisture. The low salt level in the muscles may be the cause of heat cramps. Heat cramps may also be a symptom of heat exhaustion.

Heat cramps are muscle pains or spasms—usually in the abdomen, arms, or legs—that may occur in association with strenuous activity. If you have heart problems or are on a low-sodium diet, get medical attention for heat cramps.

If medical attention is not necessary, take these steps:

- Stop all activity, and sit quietly in a cool place.
- Drink clear juice or a sports beverage.
- Do not return to strenuous activity for a few hours after the cramps subside, because further exertion may lead to heat exhaustion or heat stroke.
- Seek medical attention for heat cramps if they do not subside in one hour.

PREVENTION IS KEY TO HEAT ILLNESS:

- Cut back on strenuous outdoor activity. Exercise during the early morning or late evening hours when heat and ozone levels are at the lowest levels of the day.
- If you must be outdoors, try to limit your outdoor activity to morning and evening hours. Rest often in shade or air-conditioning so that your body's thermostat will have a chance to recover.
- Drink plenty of hydrating fluids (avoid alcohol). Increase your fluid intake, regardless of your activity level. Don't wait until you're thirsty to drink. (If your health care provider generally limits the amount of fluid you drink or has you on water pills, ask how much you should drink while the weather is hot.) Avoid very cold drinks, because they can cause stomach cramps.
- Replace salts and minerals, which are lost through heavy sweating. A sports beverage can replace the salt and minerals you lose in sweat. However, if you are on a low-salt diet, talk with your health care provider before drinking a sports beverage or taking salt tablets.
- Wear lightweight, light-colored, loose-fitting clothing. Dress infants and children in cool, loose clothing and shade their heads and faces with hats or an umbrella.

APPOINTMENTS FOR SPORTS PHYSICALS

Call the Employee Health and Wellness Center for an appointment at 715-843-1256. Hours are Monday-Wednesday-Friday 8am-4:30pm, Tuesday 6:30am-3pm, and Thursday 10am-6:30pm.



WELLNESS CORNER

Article Provided by Sherry Hughes, PA-C

COVID-19 VACCINE



COVID-19 VACCINATION CLINICS FOR EMPLOYEES

The next clinic available will be Friday, August 6th from 2-3pm

North Central Health Care is continuing to offer the Covid-19 vaccine to newly hired employees or current employees who have not previously received the vaccine. Vaccination clinics will be held once monthly on Fridays moving forward in 2021. All vaccination clinics will be held in the 1st floor dining room of Mount View Care Center in Wausau. The vaccination sign-up is online and you will be able to choose your preferred date by using the link below.

The Covid-19 vaccine is a 2-dose vaccine. After you receive your first dose, please make sure to sign up for your second dose for the following month. For example, if you're signing up for your first vaccine in May – make sure to sign up for your second in June. You will also be given your return date for the 2nd vaccine on your COVID Vaccine Card when receiving your first dose.

Below is the link to sign up for the new monthly COVID Vaccination Clinics. As always if you have any questions please reach out to your manager, Infection Prevention, or Employee Health.

COVID Vaccine Sign Up Form is online at
<http://bit.ly/NCHCCovidVacc>

When you click link above, you will see a listing of all future clinic dates.

Aspirus Clinics

Sports Physicals

Employee Health & Wellness Center

1000 Lake View Drive
Suite 200
Wausau, WI 54403

June 3
July 22
July 29
August 5
2021

Schedule your appointment by calling
715-843-1256



CODE BLUE RAPID RESPONSE

NCHC Safety Education

On recent LMS learning modules, employees went through the updated emergency management procedures. If you have not done so already, please visit the UKG LMS and be sure to complete the required modules. This past month you learned about the change in language from Medical Emergency "Dr. Blue" to "Code Blue". A Medical Emergency Code Blue is a situation when a life-threatening medical emergency is occurring within any North Central Health Care building or location. It is defined as any person who is not breathing, does not have a pulse, or otherwise appears to have a life-threatening medical condition. Immediate response is essential for their well-being.

You also learned about Medical Emergency "Rapid Response". A Medical Emergency Rapid Response is a situation in which a resident, client or patient is experiencing a physical change in condition or deterioration within North Central Health Care buildings. The purpose of a Rapid Response Team is to prevent further deterioration of individuals whose condition is deteriorating quickly by reacting promptly and appropriately to deteriorating clinical status. The Rapid Response team will assess and stabilize the individual's condition, provide education and support to the healthcare team, the individual and their family, and assist with preparing for transfer if applicable.

So, what's the difference. This chart was developed by Nurse Educator Andrea Hebert to help you distinguish.

MEDICAL EMERGENCIES

CODE BLUE RAPID RESPONSE

For Whom	Any individual on NCHC campus	Primarily used for clients, patients, residents on NCHC Campus. Can be used as adjunct when 911 is being called and <u>wtg</u> from EMS response for visitor, volunteer, staff.
What	Cardiac Arrest and/or Resp Arrest, or Rapid Deterioration that needs immediate response.	Change in Condition: <ul style="list-style-type: none">-Breathing problems or any signs of respiratory distress or compromised airway-Uncontrolled bleeding-Choking-New acute change in mental status, agitation, or restlessness-Unexplained lethargy/difficulty waking-Chest pain-new onset-Cyanosis (skin that is blue)-Loss of consciousness-Fall with suspected injury-New, repeated, or prolonged Seizure-Significant change in heart rate (HR) HR greater than 130 or less than 40-Significant change in blood pressure (BP) Systolic BP greater than 200mmHG or less than 85mmHG-Loss of peripheral pulse or change in color of extremity-Poison ingestion-Uncontrollable pain-Signs or symptoms of possible stroke such as slurred speech, droopy face, difficulty walking, weakness in one or both sides of body, sudden loss of inability to speak-Suspected anaphylactic reaction-Any concern for patient condition
Response time	Response is Immediate, within minutes	Response typically 5-10 minutes
Who responds	Anyone that can respond to area, especially those BLS trained	RN's and RT (if RT is on site).
What happens	All <u>hands on</u> deck-BLS algorithms used i.e. Compressions, ventilations, AED.	RN and/or RT assesses client/patient/resident with staff who are overseeing care to decide next steps. Still may need to call <u>EMS</u> , <u>but</u> may provide support while waiting for EMS. Provides BLS and/or first aid.

North Central Health Care
SECURITY ALERTS
CODE ACTIVATION
Wausau Campus - Dial 4599
or Phone Emergency Button
Pine Crest - Dial 9600
All Other Sites - Dial 911

ALERT	ABDUCTION/MISSING PERSON	ARMED VIOLENT INTRUDER/ACTIVE SHOOTER/HOSTAGE SITUATION	BUILDING THREAT	DR. GREEN
ACTION	All available staff report and follow instructions.	RUN, HIDE or FIGHT as appropriate. Escort all others to safe location away from the announced location, if possible.	Collect as much information as possible. Refrain from using cell phones. Evacuate as needed.	All available designated responders report to location of emergency. Follow instructions of incident coordinator.

Security Alert "Soft Lockdown" Access is limited to building, but those inside are free to move about. All those entering will be asked for identification.

Security Alert "Hard Lockdown" Find a safe place to hide, lock doors and do not move until further notice. All exterior and interior doors are locked.

When given **ALL CLEAR**, return to normal operations, attend debrief, and complete occurrence report.

Safety Response Quick Reference

North Central Health Care
MEDICAL ALERTS
CODE ACTIVATION
See reverse side.

ALERT	MEDICAL EMERGENCY CODE BLUE	MEDICAL EMERGENCY RAPID RESPONSE	MASS CASUALTY	SEVERE WEATHER WATCH	SEVERE WEATHER WARNING
ACTION	All designated staff respond to area of emergency. All others continue normal operations.	All designated staff respond to emergency. All others continue normal operations.	All designated staff respond to emergency. All others stay in area and provide best care possible at their location.	Continue normal routine.	Close doors, windows, shades. Move staff and patients to designated shelter areas.

FACILITY ALERTS
ALERT
EVACUATION
FIRE
FIRE WATCH
ACTION
Remove people from building immediately.
Pull fire alarm if you see or smell smoke.
All staff to watch for signs of fire.

R Remove people
A Activate alarm
C Contain fire
E Extinguish/Evacuate
P Pull out pin
A Aim at base of fire
S Squeeze handle
S Sweep side to side

21-0601 Safety

Watch for the NEW Safety Response Badge Buddies Coming Out this July!



FLASH FRIDAYS



WHAT IS A SAFETY DATA SHEET?

A safety data sheet (SDS) is a resource that lists information relating to occupational safety and health, environmental hazards and safety precautions for the use of various substances and products used by North Central Health Care staff.

SAFETY DATA SHEETS PROVIDE INFORMATION ON:

- Product & Company ID
- Hazard Identifications
- Ingredients
- First Aid Measures
- Handling & Storage
- Exposure Controls/PPE
- Toxicological Information
- Disposal
- Regulatory Information

All products to entering the facility must have a safety data sheet on file in MSDS. If a department is transitioning to a new product, please send Sarah Rothmeyer notification so that an SDS may be loaded into MSDS. Staff are not to bring in their own cleaning products as we do not have the SDS on file.



WHERE DO I ACCESS SAFETY DATA SHEETS?

It is very important to know and understand how to read an SDS sheet, as well as how to locate this resource. This is a very common question asked by Surveyors, and most importantly, lets us know proper response in event of incident, spill, or disposal.

North Central Health Care's safety data sheets are located on MSDS. There is a shortcut on all desktops to this resource.

QUESTIONS OR CONCERNS?

Contact Sarah Rothmeyer, Safety & Security Manager

Email SRothmeyer@norcen.org

Office 715.848.4579

Cell 715.846.2868



Questions? Contact your team leader, any member of the Leadership Team or Survey Readiness Team.



RENOVATION UPDATE: WAUSAU CAMPUS GENERAL TIMELINE

The Wausau Campus is buzzing with excitement as we gain access to another section of finished construction with our largest phase, the new 4-Story Mount View Tower. Below is the general timeline for the next few months. All date are subject to change and staff will get specific details from management as to moving and operational dates. Stay tuned to NYCU and our Facebook Employee Communications Group Page for updates.

July 16 Completed: Parking Lots off Marshall Street open to Nursing Home, Aquatic Therapy, Youth Hospital and Crisis Stabilization

July 23 Keys Turned over to NCHC from Miron for Skilled Nursing Tower

July 26 – Aug 18 Staff Training in Skilled Nursing Tower Programs

August 1 Start of Major Renovations of BHS (D&F Wings) Phase 1: New Hospital and MMT, Phase 2: Crisis

Sept 13 All Administration, Support and Staff offices moved to Tower by this Date

Sept 13 – 27 Residents Begin Moving into New Tower

Mid October Interior Renovations Begin on Old Mount View Building

Late Summer/Fall 2022 Landscaping and berms completed at front of Campus. Fencing Removed from Marshall Street. Weather will be a determining factor for completion of exterior parking lots, grounds, etc.

WHERE DID THEY GO?

Locating staff may be a little trickier than finding the new Crisis location. Staff are a bit more spread out, but we hope this chart helps you find who you are looking for. Staff may enter the Crisis Center from the hallway. The door is not locked and accessible to everyone from the inside.

WHO OR WHAT? NEW LOCATION

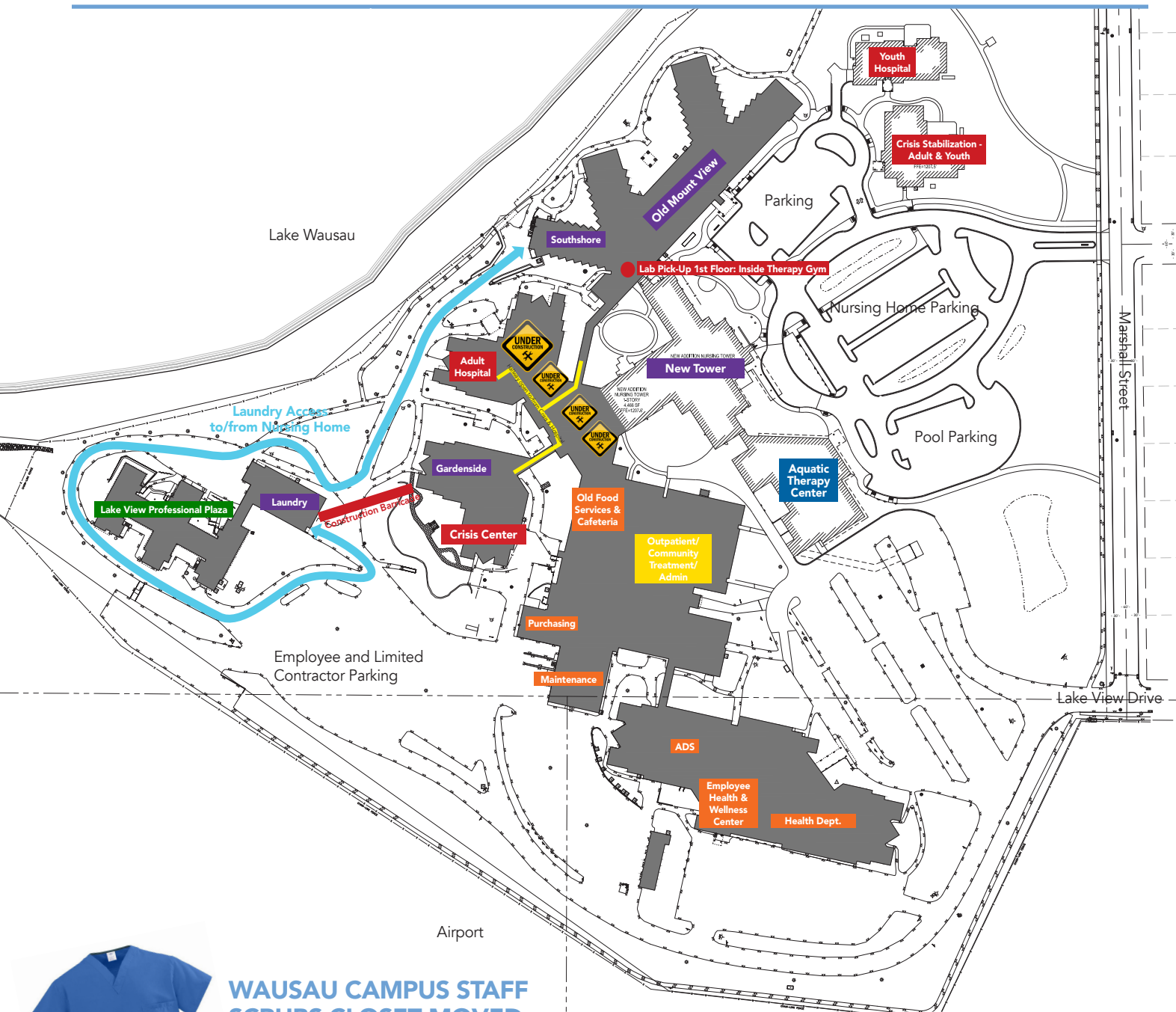
Crisis Call Center	Inside Crisis Center in 2 rooms labeled Crisis Call Center.
Leadership Staff: Trisha S., Barb K.	Hub Hallway Offices
Kimberly Moore	Inside Crisis Center. Office on left when enter.
Social Workers, OT, Linkage, etc.	D105-106 Left side of Hallway on way to Inpatient Hospital
Security Officers	Inside Crisis Center at round desk on right when enter
Miron Office for Renovation Planning	D107 - Left side of Hallway on way to Inpatient Hospital
Crisis Interview Rooms	Inside Crisis Center
Courtroom	Inside Crisis Center
Vending Machines from Hub	Moved to Cafeteria
ATM	TBD - Will Soon Be Moved
Fashion Boutique	Storage Area. If staff or clients have a need contact Volunteer Services for appointment.



Brand new parking lots in front of the Aquatic Therapy Center and new nursing tower.



Landscaping progress between the link hallway and new staff lounge area.



WAUSAU CAMPUS STAFF SCRUBS CLOSET MOVED

The staff scrubs closet has been moved to Room 1626, which is the Staff Computer Lab in Mount View on the first floor. If you need scrubs, get them here. Scrubs are donated and in the event of need, staff are welcome to take what they need. Donations can be brought to Volunteer Services.

**LAB
AUTHORIZED
PERSONNEL
ONLY**

LAB: OFFICE & PHLEBOTOMIST MOVED

The new location for Lab Pick-up will be inside the Old Mount View Therapy Gym. The entrance is in the rear hallway around the corner from Southshore on the 1st Floor. Looks for signage. The Lab Office is located on the 2nd floor of the old mount View in the dining room conference room.

The Suggestion Box



Do You Have Questions? Don't Hesitate to Ask!

We are growing, learning and creating a future together.

Have a suggestion? Leave it at the **SUGGESTION BOX** Online at www.norcen.org/SuggestionBox



UPCOMING TRAININGS

Free
Virtual
Trainings



NATIONAL
RECOVERY
MONTH 2021



#1 Substance Use in the Workplace on Sept. 8 from 10a-12p

In this program, we will discuss effective prevention policies and programming to establish a recovery positive culture, increase productivity, and improve safety.

Register for Session #1

#2 Peer Support Workers in Motion on Sept. 15 from 10a-12p

Explore the intersection where evidenced-based clinical practices merge with the experiences, strength, and hope of peer support workers in the treatment of Substance Use Disorders.

Register for Session #2

#3 Substances of Abuse on Sept. 22 from 10a-12p

In this program, we provide an overview of synthetic drugs, misused prescription medications, and naturally-occurring substances that may be viewed as "legal highs" or a way to evade legal restrictions.

Register for Session #3

#4 Stigma of Addiction on Sept. 29 from 10a-12p

In this program, we discuss internal bias, de-stigmatizing language, and the conflation of mental health disorders and dangerousness which can help persons with addiction seek help.

Register for Session #4

Register for them all at no cost!

2 NAADAC-approved CEUs available for \$40 per session. [Click here](#) for more details!

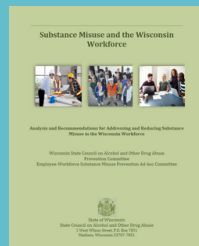


Substance Misuse & the Wisconsin Workforce Report & Recommendations Wednesday, Sept 1 from 12-1 Presented by Michelle Devine Giese, CEO of Apricity, Contributor

In May 2020, the Wisconsin State Council on Alcohol & Other Drug Abuse (SCAODA) Prevention Committee released a report that includes recommendations and analysis to address and reduce substance misuse in the workforce. In this report it was concluded that effective prevention policies, practices and programs implemented in the workplace can improve safety and productivity while reducing worker injuries and healthcare costs. This effort holds the potential for reducing productivity losses as the result of absenteeism, impairment at work, workplace injury, and reduced productivity. Research and experience support comprehensive approaches that include professional groups, labor organizations, and management working towards common goals.

Attendees of this session will:

- Understand the impact that substance use has on the workforce – including absenteeism, employee readiness and insurance premiums
- Learn best practices and policies for all employment stages – from recruitment through recovery-supportive interventions for employers and their employees
- Receive tools to assess individual workplace needs – plus real-life examples of moving plans into action



Register today at bit.ly/Sept1KickOff

Download the entire SCAODA report online at www.dhs.wisconsin.gov/scaoda/workforce-adhoc-report.pdf

Hosted in partnership with:



QPR

QUESTION. PERSUADE. REFER.

QPR is a training program designed to enhance the general awareness about suicide through public education. Whether a teen or elder adult, we can all become aware of the warning signs of suicidal thoughts and learn three basic intervention **skills that can help avert the tragedy of suicide.**



Question

Learn how to see the signs of suicidal thoughts and learning to ask the important question – "Are you thinking about killing yourself?" and listening to the answer without bias or alarm.



Persuade

Offer the person hope and alternative solution. Suicide itself is not the problem – it is a perceived only solution by a person in crisis to what they see as an insurmountable problem.



Refer

Have the knowledge of how and where to go to help the person get help. "I want you to live, let me help you get help."

Three Options Available!

**August 3rd
11am-1pm**

1.5 FREE CEUs & lunch included.

**August 17th
8am-10am**

Breakfast included.

**August 31st
6pm-8pm**

Light refreshments included.

All trainings will be held in-person at Northcentral Technical College Conference Center - Wausau Campus located at 1000 Campus Drive, Wausau 54401. COVID-19 prevention practices encouraged.

Registration requested by Aug. 1 at <https://bit.ly/AugQPR>

In-Person Prevention Training

High in Plain Sight



Presented by Jermaine "Tall Cop" Galloway



Attention all our prevention, education, treatment & enforcement partners...

In order to prevent substance misuse among both youth & adults, we **MUST** first know what is happening in our community. Join us for this intensive training with a nationally-renowned expert on the latest drug trends, products, & the rapidly changing landscape of today's popular drug culture. Attendees of this unique session will also have hands-on access to over 120 visual aids to hold & familiarize yourself with.

This workshop is for anyone concerned about substance misuse – including law enforcement, probation officers, school administration, treatment providers, & counselors.

**Friday, August 6 from 9am-2:30pm
Northcentral Technical College
Conference Center - Wausau Campus
1000 Campus Drive, Wausau WI 54401**

Cost: \$49 per person

5 CEUs, lunch & refreshments included.

Register online at <http://bit.ly/tallcop2021>



UPCOMING EVENTS

**Tuesday, September 21
from 5pm-7pm @ NTC**

**We look forward to coming together to
celebrate over a decade of excellence at
our 10th Annual Spotlight Event!**



**Free Live Streaming
will be available!**



**\$20 per ticket or host
a table of 6 for \$100**

Register online at

<https://10thspotlightevent.eventbrite.com>



**AOD
PARTNERSHIP**

MARATHON COUNTY ALCOHOL AND OTHER DRUG PARTNERSHIP COUNCIL, INC.

All proceeds will go to support local substance use prevention, education & awareness efforts.

WE WANT TO HONOR YOU!

**You are Invited to Little Bull Falls Log Jam Opening
Ceremonies:**

"SALUTE TO HEALTH CARE WORKERS"

SATURDAY, AUGUST 14

Location: River Park Gazebo, Mosinee

Time: 10am

**It has been a crazy past year and we want to recognize you for
all that you have done, we are grateful for all your hard work and
dedication. Please join us for this event as a way for us as a
community to say thank you. Bring your friends and family and
enjoy a day of fun, live music and food.**